

Press Release

11 May, 2001

*Australian
Achiever*[®]

A W A R D S
Excellence in Customer Service

ANGELA LEWIS CONSULTING PTY LTD IN SOUTH MELBOURNE TREATS CLIENTS THE BEST IN MELBOURNE

Angela Lewis Consulting Pty Ltd in South Melbourne has won the 2001 Australian Achiever Award for Melbourne's Employment, Training & Consultancy Services category.

The Australian Achiever Awards are an independent award system based on assessment ratings from a businesses' own customers - an indication of a well run business where satisfied customers are a sign that a business is healthy and worthy of praise.

The award system focuses on the grass roots of community services and is designed to allow local small businesses to legitimately prove their true dedication to customer service in an award procedure which gives recognition to businesses within their own field of endeavour. These businesses that put greater effort into customer service should be congratulated. They are worthy of high consideration from the public when customer service is regarded as an important value in business relationships.

Angela Lewis Consulting Pty Ltd achieved a **99.26%** score for Customer Service and Relations, topping all other Melbourne Employment, Training & Consultancy Services businesses. The 2001 Australian Achiever Award proves Angela Lewis Consulting Pty Ltd delivers on the promise of customer satisfaction.

Angela Lewis has been self-employed as a training consultant/provider for 12 years. The focus of her business is to provide contract computer educators (a tight team of 4 consultants) to run on-site computer training courses. The team specialises in the Microsoft suite of products at all levels and the majority of the courses accredit to TAFE qualifications.

Some of the comments Australian Achiever received from Angela Lewis Consulting Pty Ltd customers were:

"always top notch - really understands our business - tailored solutions to our needs"

"always goes to a lot of trouble - looks after the clients needs first - always doing different things"

"very professional - will try different things to help - builds a program to meet our needs"

END

For more information contact Geoff Harwood at Australian Achiever on 9564 7899 or call Angela Lewis on 9645 8952

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Encourage,

Recognise and

Promote Quality

Customer Service

in business